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OPEN PROCEDURE

REQUEST FOR TENDER

Scope of Contract				
Integrated Tourism Marketing Campaig	n for Donegal Tourism			
Open Procedure – National Level				
Issue Date	22/05/20			
Closing Date for Queries	5pm 07/06/2020			
Contact for Queries	Questions and Answers facility on www.etenders.gov.ie			
Closing Date for Tender Submissions	5pm 15/06/2020			
Format for submission of tenders				
Via <u>www.etenders.gov.ie</u> only				
Please note that information relating to this Invitation to Tender, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal <u>www.etenders.gov.ie</u> . Registration is free of charge and there is no charge for documents. Please note that the Contracting Authority accepts no responsibility for information relayed (or not relayed) via third parties.				
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1. ABOUT THE CONTRACTING AUTHORITY

1.1 The Contracting Authority

Donegal Tourism, herein after referred to as the Contracting Authority, is the authority responsible for this procurement.

1.2 Small and Medium Enterprise Participation

It is the policy of the Contracting Authority to promote participation by Small and Medium Enterprises (SMEs) on a fair and equal basis.

SMEs are encouraged to explore the possibilities of forming relationships with other SMEs or with larger enterprises to meet the financial, economic or technical capacity requirements of the competition, if required.

Tenderers may include individuals, partnerships, limited companies, groupings or any combination of the foregoing with or without legal personality. However, a grouping if successful will be required to establish legal personality to enter the contract.

Tenderers are reminded that they may rely on the resources of other entities to establish the requirements on condition that they can prove to the satisfaction of The Contracting Authority that they will have these resources at their disposal when necessary.

If the tender is from a consortium / joint venture, Tenderers must ensure that all the relevant information is provided and where necessary, provide the information requested separately for each party. Relevant information relates to where a tenderer is relying on the resources to qualify (e.g. turnover, manpower, previous experience) and/or to deliver the contract. The consortium must appoint a single point of contact who will assume overall responsibility for delivery, and who is authorised to sign the contract on behalf of all consortia members. The Contracting Authority will not act as an arbitrator between members of consortia.

2. SCOPE OF THE CONTRACT

Donegal Tourism is seeking to appoint an experienced creative agency that will design, develop and execute an integrated marketing communications campaign to enhance the Go Visit Donegal brand for an island of Ireland campaign.

This role will be carried out in conjunction with the recommendations from Donegal Tourism.

The successful agency will be expected to build on the current success of the brand and deliver a marketing strategy that effectively meets the needs of our target markets and segments.

Donegal Tourism is a collaborative partnership between private tourism bodies including local government, tourism authorities, and the tourism sector from across the county and are primarily focused on promoting Donegal to the domestic and overseas market.

Donegal Tourism conducts marketing for the county under the brand 'Go Visit Donegal'. This is a consumer facing brand which has achieved a high level of recognition and awareness

due to marketing activities carried out to date. The continued development of the brand is of great importance to tourism in County Donegal and aims to align itself as the starting point on Wild Atlantic Way. Donegal boasts a rich heritage and tradition. It is also home to vast areas of unspoiled natural rugged beauty; ideal destinations for those seeking a range of tourism activities with a total visitor experience incorporating accommodation, world class attractions, interactive culture, heritage, numerous outdoor and family activities.

2.1 Context

Tourism is of great importance to Donegal's social and economic prosperity supporting in excess of 29,000 jobs in the NW region, and attracting nearly 330,000 domestic visitors to Donegal to enjoy our blue flag beaches, experience the cultural and heritage attractions all round the county, and to stay in our world-class accommodation.

The Covid-19 pandemic has had a huge negative impact on tourism in Donegal Like other parts of the country, visitors to Donegal has stopped since the government lockdown in March 2020. However, plans are afoot to reopen businesses with many tourism and hospitality businesses planning to reopen in July and August. The sector is relying on a vibrant and creative marketing campaign that will allow them to push out the season encouraging an increase in visitor numbers and spend beyond the traditional summer and shoulder season.

It is proposed that this campaign will take account of and where possible piggyback on the planned activities of Failte Ireland and Tourism Ireland.

2.2 Campaign Objective

Develop a creative and compelling campaign using a range of media including radio, print, video (TV and online) digital including social media, direct promotion and merchandising to:

- 1. Increase visitor number and spend to Donegal in Autumn/Winter 2020
- 2. Raise the profile of Donegal as a premier destination of choice
- 3. Position Donegal as an ideal safe destination in the context of a post-Covid lockdown.

Campaign Timeline

It is proposed that this campaign will run for a six week period in September/October 2020.

2.3 Domestic Target Markets

This campaign will focus on the island of Ireland market including Republic of Ireland and Northern Ireland. On a domestic front, three market segments have been prioritised by Donegal Tourism these are defined in the chart below.

By positioning Donegal as a potential tourism destination in a manner which informs and inspires the named target markets to discover Donegal, to understand what it has to offer, and how it has the potential to meet their needs and desires.

The aim of the campaign is to communicate with those who express a potential intent to travel to Donegal in order to expand their awareness of the county and its tourism offerings. This campaign aims to provide the reasons, tools and ease of customer journey that will encourage potential customers to choose Donegal as a 'staycation' destination.

In addition this campaign aims to bring inspiration, materials and activations in-county that will encourage cross- county travel, increase in-county spend and contribute to an overall positive experience of Donegal.

By encouraging and enabling peer to peer marketing, where visitors will become ambassadors for Donegal within their own communities.

PRIORity Segments On a domestic front three segments have been prioritised, these are defined as follows: Connected Footloose Indulgent Families Socialisers Romantics Connected Families are made up of families with young children. Footloose Socialisers tend to Indulgent Romantics are made travel as groups of friends, for them holidays are about sharing up of couples that are seeking a romantic getaway through Their core motivation is to spend quality time together and grow as a family. periences with people who are which they can reconnect while of the same mindset. enjoying wonderful surroundings.

2.4 Anticipated Timeline

The following indicative timeline is envisaged for this procurement:

Issue RFT	22/05/2020
Closing date for Queries	5pm 07/06/2020
Closing date for Receipt of Tenders	5pm 15/06/2020

The dates provided above are estimates at the time of publication of the Invitation to Tender. The Contracting Authority will endeavor to run the process to this timetable but this cannot be guaranteed.

2.5 Termination of Contract

The Contracting Authority reserves the right at its sole discretion to terminate any contract where, due to matters outside its control, including but not limited to, increased costs arising from any changes in the Customs Union, which render the commercial arrangement uncompetitive.

3. DETAILED SPECIFICATION OF REQUIREMENTS

The Contracting Authority proposes to engage in a competitive process for the award of a contract as specified hereunder.

3.1 Specification

See Appendix A

3.2 Duration

This duration of this requirement will be for a period of 12 months running from 1st July 2020 to 31st June 2021. There may be an option to extend for a further 6 months on a pro-rata basis. Donegal Tourism reserves the right not to proceed with the appointment and to withdraw from contractual arrangements with 1 months notice.

3.3 Indicative budget

The estimated value of this contract is seventy thousand euro €70,000 exclusive of VAT.

Agency service fees shall not exceed 15% of the overall budget.

The breakdown of the media and production budgets may be modified upon recommendation of Donegal Tourism to achieve the objectives of the campaign.

3.4 Contract Management

The Contracting Authority requires tenderers to nominate a dedicated contract manager who will act as the main point of contact for the duration of the contract. This person shall have the authority to deal with all matters in relation to contracts and be responsible for the satisfactory delivery of the supplies/services required. The duties of the contract manager will include the following:

- Overall responsibility for a good working relationship with the Contracting Authority;
- Provide regular reports on performance as agreed with the Contracting Authority;
- Meet as and when required to review and examine performance;
- Deal with disputes, complaints or concerns that cannot be adequately resolved;

• Proactively discuss with the Contracting Authority ways of improving efficiency regarding service delivery in general and providing suggestions for improvement and cost savings.

NOTE: Tenderers will note that contract management activities will be non-billable.

3.5 Compliance with the Terms and Conditions

Award of contract will be subject to the successful tenderer agreeing to the Contract Terms and Conditions as contained in Appendix B.

3.6 Award to Runner Up

If for any reason, it is not possible to award the contract to the designated successful tenderer emerging from this competitive process, or if having awarded a contract, the successful tenderer fails to deliver the contract in accordance with the terms and conditions, the Contracting Authority reserves the right to award the contract to the next highest scoring tenderer based on the terms advertised at any time during the tender validity period. This shall be without prejudice to the right of the Contracting Authority to cancel this competitive process and/or initiate a new contract award procedure at its sole discretion.

4. SELECTION CRITERIA

The Contracting Authority is using the **open** procedure for the award of this contract, therefore, while all interested parties may submit a tender, only those demonstrating that they have the required level of financial and technical capacity will have their tender considered. In order to demonstrate a tenderers' qualifications, tenderers are required to provide the information set out below in the Tender Response Document (TRD) which is based on a self-declaration model, however tenderers are required to provide the minimum information required.

Alternatively, tenderers may have compiled a European Single Procurement Document (ESPD) which will be accepted as evidence of compliance with Section 4.1.1 (a).

4.1 Relying on the Standing of Other Entities

SMEs are encouraged to explore the possibilities of forming relationships with other SMEs or with larger enterprises to meet the financial, economic or technical capacity requirements of the competition, if required.

Tenderers are reminded that they may rely on the resources of other entities to establish the requirements on condition that they can prove to the satisfaction of The Contracting Authority that they will have these resources at their disposal when necessary.

If the tender is from a consortium / joint venture Tenderers must ensure that all the relevant information is provided and where necessary, provide the information requested separately for each party. The consortium must appoint a single point of contact who will assume overall responsibility for delivery, and who is authorised to sign the contract on behalf of all consortia members. The Contracting Authority will not act as an arbitrator between members of consortia.

4.2 General, Legal and Financial Requirements

Tenderers are required to provide information on the following in the Tender Response Document. The criteria and rules outlined below are assessed on a pass/fail basis. Failure to comply with the requirements will result in your tender being considered inadmissible.

General Information

Provide contact and general information on the tendering organisation - company name, address and contact details for individual responsible for this tender and company overview as well as information on sub-contractors and consortium members if applicable.

Legal Compliance

- Complete the Declaration of bona Fides as per Art. 57 of Directive 2014/24EU as implemented by SI 284 of May 2016 as contained in the Tender Response Document.
- Complete the Declaration regarding compliance with relevant statutory obligations as contained in the Tender Response Document. Where tenderers are established and operating outside of Ireland compliance with equivalent legislation as applicable in the country of establishment/operation is required.

Financial

Tax: Confirmation that the tenderer / all parties associated with the tenderer are fully tax compliant in accordance with the rules of the Irish Revenue Commissioners.

Turnover: Confirmation that the tendering party turnover exceeded \in 60,000 during one of the last three years or pro-rata if more recently established firms are tendering – however the firm must have been in existence for at least 6 months.

Insurance: Confirmation of the following insurances being in place:

- Employers Liability €13 million
- Public Liability €6.5 million

4.3 Technical Capacity Requirements

Tenderers are required to provide information on the following in the Tender Response Document. The criteria and rules outlined below are assessed on a pass/fail basis. Failure to comply with the requirements will result in your tender being considered inadmissible.

Previous Contracts

Tenderers must provide information clearly demonstrating successful delivery of **three** previous comparable contracts, involving the following features:

- Planning, implementation and measurement of marketing campaigns
- Effective messaging
- Tourism marketing campaigns
- Media buying

Health & Safety

Tenderers must provide information which demonstrates operation of health & safety systems and procedures in line with all relevant Safety Health & Welfare at Work legislation. Please complete the TRD. Evidence of compliance will be required as condition of contract award.

5. AWARD CRITERIA

Only tenders which meet the Selection Criteria and are confirmed as valid and responsive to the specifications set out in this document will be evaluated against the award criteria. Tenderers should ensure that they have submitted sufficient relevant information to allow their tenders to be assessed under each of the award criteria set out below.

The contract will be awarded on the basis of the most economically advantageous compliant tender taking into account the following award criteria and weightings.

Criterion A	Weighting	Maximum Marks	Minimum Marks Required
	25%	2500	N/A
Title	Utimate Cost		
Description	Please complete the Form of Tender in TRD		

Criterion B		Weighting	Maximum Marks	Minimum Marks – 60%	
		30%	3000	1800	
Title	Methodology for the delivery of all requirements of this Request for Tender.			ents of this Request	
Description	Tenderers must demonstrate in a clear and comprehensive manner their proposed approach and methodology for ensuring that the services are delivered in a timely and effective manner including demonstrating strategic, innovative thinking in the promotion of Donegal. Tenderers must explain how their response meets or exceeds the requirements as set out in Section 3.1 of the RFT and demonstrate a clear understanding of the client's needs. Tenderers are reminded to address elements specifically indicated in the RFT.				
Criterion C		Weighting	Maximum Marks	Minimum Marks – 60%	
		30%	3000	1800	
Title	Qu	ality and Expertise of	the Proposed Resour	ces	
Description	Tenderers should provide comprehensive information on the proposed personnel clearly indicating each member's strengths to meet all the requirements. Tenderers must provide biographical summaries for each of the Key Personnel who it is proposed will be directly involved in delivering the required contract and highlight the relevant experience and qualifications of the individual(s) conducting the services (each CV/ biographical summary provided should be a maximum of two A4 pages). Tenderers should clearly set out examples of previous engagements in similar type projects:				
Criterion D		Weighting	Maximum Marks	Minimum Marks – 60%	
		15%	1500	N/A	
Title	Innovation and Value Add				
Description	Tenders are allowed demonstrate how they might apply innovation of value add to the contracting authority with no additional cost.				

NOTE 1: Tenderers should ensure in their tenders that they provide detailed information in respect of all aspects of the contract award criteria as stated above. This will enable the awarding authority to assess fully the extent of their offers.

5.1 Methodology for Calculating the Cost Score

The following formula will be applied to the cost score:

The lowest cost tender that also meets all the minimum requirements of the qualitative award criteria will receive the maximum score achievable under this criterion. The scores of the other valid tenders will be calculated using the following formula:

Lowest Cost from a Bona Fide Tender	А
Cost for the tender being evaluated	В
Maximum Points available for Cost	2500*
Formula employed	2500* x A B

NOTE 1: Tenderers should note that they must achieve a minimum rating of 60% for each of the individual qualitative criteria (B), (C) in order to avoid elimination from the competition. For award criterion (D) there is no minimum score.

5.2 Methodology for Calculating Scoring of Qualitative Criteria

Score	Meaning	Interpretation	
90 – 100%	Outstanding	A very comprehensive response demonstrating extensive understanding offering full assurance to client – fully supported with no reservations.	
80 – 89%	Excellent	An excellent response demonstrating excellent understanding offering assurance to client – strongly supported.	
70 – 79%	Very good	A very good response demonstrating very good understanding offering assurance to client – fully supported.	
60 – 69%	Good	A good response demonstrating good understanding offering assurance to client – well supported.	
Less than 60% is unacceptable			
50 – 59%	Average	Average response demonstrating a minimum understanding	
25 – 49%	Mediocre	Response demonstrates limited understanding with insufficient or no detail and a risk of non-delivery. This	

		is unacceptable and a fail.
1 – 24%	Poor	Response demonstrates very limited understanding of the requirements and has fundamental flaws and lacks credibility with a significant risk of non-delivery. This is unacceptable and a fail.
0%	No response	Response completely fails to address the criterion under consideration. This is unacceptable and a fail.

Marks in the score ranges outlined above can be awarded where responses so merit additional marks.

5.3 Clarification / Verification Meetings

Award of contract may be subject to attendance at a clarification and verification meeting. It would be essential that the key personnel assigned to this contract should be available and present at this meeting. If required, tenderers will be notified of the date, time, agenda and format for such meetings as soon as possible.

A visit to the Tenderer's premises may be required to clarify any questions or queries regarding the tender offer.

Tenderers should note that the Contracting Authority reserves the right to confirm that the financial and technical capacity of the tenderer is valid and unchanged prior to the award of any contract.

5.4 Clarification of Abnormally Low Tenders

If the Contracting Authority considers the tender submission to be commercially unsustainable or otherwise problematic in light of the tendered price or any other financial matter (including proposed indicative hours), the tenderer shall be invited to provide clarification to the Contracting Authority in respect of all elements of the tender submission that the Contracting Authority deems relevant. Any failure to satisfactorily comply with such a request, or to satisfactorily address the Contracting Authority's concerns, may, at the discretion of the Contracting Authority, result in the elimination of the tender in question on the basis of it being considered abnormally low.

INSTRUCTIONS FOR TENDERERS

(a) Submission of Tenders via <u>www.etenders.gov.ie</u>

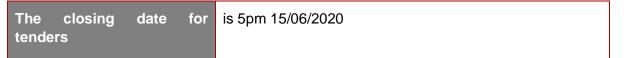
The Contracting Authority is using the Tender Postbox facility and tenders must be submitted electronically via the etenders postbox facility on www.etenders.gov.ie only. Only Tenders submitted to the electronic postbox will be accepted. Tenders submitted by any other means (including but not limited to by email, fax, post or hand delivery) will **not** be accepted.

Tenderers must ensure that they give themselves sufficient time to upload and submit all required tender documentation before the Tender Deadline. Tenderers should consider the fact that upload speeds vary.

To submit a document to the electronic postbox, please note that you must click "Submit Response". After submitting you can still modify and re-send your response up until response deadline. Tenderers should be aware that the 'Submit Response' button will be disabled automatically upon the expiration of the response deadline.

Tenderers not familiar with uploading on eTenders should ensure they familiarise themselves with the process.

(b) Closing date for Tenders



It is the responsibility of the tenderer to ensure that their tender is complete and is uploaded by the designated deadline.

(c) Queries

All queries regarding this tender should be through the Questions and Answers facility on <u>www.etenders.gov.ie</u>, including any omissions which would prevent you from submitting a comprehensive tender. Please submit your query as soon as possible.

The clos queries	sing	date	for	is 5pm 07/06/2020
Process queries	for	submit	ting	Via www.etenders.gov.ie only

In circulating responses, queries will be edited to avoid disclosing the identity of the querist, and will be circulated to all parties who have expressed an interest in the procurement on the etenders website.

(d) Extension of Tender Period

The Contracting Authority reserves the right, at its sole discretion, to extend the closing date for receipt of tenders by giving notice in writing (by post or electronic means) to all parties

who have expressed an interest in the notice via eTenders no later than six days before the original closing date.

Tenderers will be responsible for any costs incurred by them in the event that they are required to attend clarification or other meetings or make a presentation of their proposals.

(e) Tender Validity Period

To allow sufficient time for Tender assessment a Tender Validity period of 6 months is required, this period commencing on the closing date by which the Tenders are to be returned.

(f) Amendment of Tender Documentation

Tenderers are prohibited from amending any text or content of forms or declarations or templates provided as part of this tender competition in their tender responses. Where amendments have been identified, the Contracting Authority may at its discretion eliminate the tenderer from further consideration.

(g) Collusive Tendering

If any Tendering Party is found to have, at any time, offered to give or to have agreed to offer or give to any person, any bribe, gift, gratuity, commission or consideration of any kind as an inducement or reward for taking or forbearing to take any action in relation to the obtaining of its Tenders, or for showing or forbearing to show any favour or disfavour to any person in relation to its Tenders, the bid submitted by such Tendering Part shall be automatically disqualified and the circumstances surrounding such action shall be referred to the appropriate authority.

(h) Confidentiality

The distribution of the tender documents is for the sole purpose of obtaining offers. The distribution does not grant permission or licence to use the documents for any other purpose. Tenderers are required to treat the details of all documents supplied in connection with the tender process as private and confidential.

(i) Conflict of Interest

Any conflict of interest involving a tenderer (or tenderers in the event of a consortium bid) must be fully disclosed to the Contracting Authority. Any registrable interest involving the tenderer and the Contracting Authority or employees of the Contracting Authority or their relatives must be fully disclosed in the tender submission or should be communicated to the Contracting Authority immediately upon such information becoming known to the tenderer, in the event of this information only coming to their notice after the submission of a bid and prior to the award of the contract. The terms 'registrable interest' and 'relative' shall be interpreted as per Section 2 of the Ethics in Public Office Act, 1995. Failure to disclose a conflict of interest may disqualify a tenderer or invalidate an award of contract, depending on when the conflict of interest comes to light.

(j) Anti-Competitive Conduct

Tenderers attention is drawn to the Competition Act 2002 (as amended, the "2002 Act"). The 2002 Act makes it a criminal offence for Tenderers to collude on prices or terms in a public procurement competition.

(k) Freedom of Information Acts

Tenderers should be aware that, under the Freedom of Information Act 2014 and the European Communities (Access to Information on the Environment) Regulations 2007 to 2014, information provided by them during this Competition may be liable to be disclosed.

Tenderers are asked to consider if any of the information supplied by them in their Tender should not be disclosed because of its confidentiality or commercial sensitivity. If Tenderers consider that certain information is not to be disclosed because of its confidentiality or commercial sensitivity, Tenderers must, when providing such information, clearly identify the specific sections of their Tender containing such information and specify the reasons for its confidentiality or commercial sensitivity. For the avoidance of doubt Tenderers may not assert confidentiality or commercial sensitivity over the entire Tender but must clearly identify the specific section containing such information. If Tenderers do not identify information as confidential or commercially sensitive, it is liable to be released in response to a request under the above legislation without further notice to or consultation with the Tenderer. The Contracting Authority will, where possible, consult with Tenderers about confidential or commercially sensitive information so identified before making its decision on a request received. The Contracting Authority accepts no liability whatsoever in respect of any information provided which is subsequently released (irrespective of notification) or in respect of any consequential damage suffered as a result of such obligations.

(I) Data Protection

"Data Protection Laws" means all applicable national and EU data protection laws, regulations and guidelines including but not limited to Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (the "General Data Protection Regulation"), the Data Protection Act, 2018 and any guidelines and codes of practice issued by the Data Protection Commission or other supervisory authority for data protection in Ireland from time to time.

The Contracting Authority will be a Controller (where Controller has the meaning given under the Data Protection Laws) in respect of any Personal Data (where Personal Data has the meaning given under the Data Protection Laws) required to be provided by the Tenderer in response to this Request for Tender.

The Tenderer, as Controller in respect of any Personal Data provided by it in its Tender, is required to confirm by way of statement in the "Declarations" section of the accompanying Tender Response Document that all Data Subjects (where Data Subject has the meaning given under the Data Protection Laws) whose Personal Data is provided by the Tenderer have consented to the processing of such Personal Data by the Tenderer, the Contracting Authority, the Evaluation Team and the supplier of the etenders.gov.ie website, for the purposes of the participation of the Tenderer in this Competition or that the Tenderer

otherwise has a legal basis for providing such Personal Data to the Contracting Authority for the purposes of its participation in this Competition.

(m) Publicity

Tenderers shall not undertake (or permit to be undertaken) at any time, whether at this stage or after the award of the agreement, any publicity activity with any section of the media in relation to this tender/agreement other than with the prior written consent of the Contracting Authority. Such consent shall extend to the content of any publicity. For the purposes of this paragraph, the word "media" includes (but is not limited to) radio, television, newspapers, trade and specialist press, the Internet and e-mail accessible by the public at large and the representatives of such media.

The Contracting Authority will have the right to publicise or otherwise disclose to any thirdparty information regarding this process and the agreement.

(n) Correction of Errors

Detailed pricing of all tenders will be examined for errors that might alter the tender pricing as determined from the figures on the tender form or as between the hard copy and electronic versions of the tender. Where a discrepancy arises between any figure submitted on the pricing element of eTenders versus the content of the Tender Submission, the Tender Submission figures will be used in the assessment.

In the case of manifest errors - where there is a discrepancy between the unit price and the total amount derived from the multiplication of the unit price and the quantity, the unit price as quoted will normally govern.

The amount stated in the tender form will be adjusted by the Contracting Authority in accordance with the above procedure and, with the agreement of the tenderer, shall be considered as binding upon the tenderer. Without prejudice to the above, a tenderer not accepting the correction of their tender as outlined may have their tender rejected.

(o) Notification of Tender Evaluations

All tenderers will be informed of the outcome of their tenders following tender evaluation and any necessary clarifications. The Contracting Authority will issue a Letter of Regret with the name of the winning tenderer(s) and the scores of the tenderer and the winning tenderer.

GENERAL INFORMATION RELEVANT TO SUCCESSFUL TENDERERS

(i) Currency and Payments

The currency and invoices in which all prices and rates shall be tendered, and which payments under the contract will be paid, shall be Euros (\in). All prices and rates quoted should be exclusive of VAT.

Invoices shall be submitted in accordance with the terms agreed with the Contracting Authority.

(ii) Withholding Tax

Where applicable, payments shall be subject to Irish 'Professional Services Withholding Tax' at the prevailing rate (currently at 20%) as laid down by the Revenue Commissioners in Ireland. Non-residents may be able to reclaim such deducted Tax from the Office of the Revenue Commissioners in Ireland, International Claims Section located currently at Government Buildings, Nenagh, Co. Tipperary, Ireland (Tel: +353-67-63400).

(iii) Irish Legislation and Law

Tenderers should be aware that national legislation applies in other matters such as Employment, Working Hours, Official Secrets, Data Protection and Health and Safety. Tenderers must have regard to statutory terms relating to minimum pay and to legally binding industrial or sectoral agreements in the Contracting Authority tenders and in delivering contracts awarded to them. The contract[s] awarded on foot of this tender process will be governed by Irish law.

(iv) Dignity at Work

The successful tenderer(s) shall comply with all relevant legislation relating to dignity at work. As a public body and employer, the Contracting Authority is committed to a policy of equality of opportunity for all personnel.

In line with the Disability Act 2005, accessibility requirements should be clearly stated in request for tenders / quotations where applicable. Under Section 27 of the Act the Contracting Authority is required to ensure that both the goods supplied and services provided to it are accessible to persons with disabilities.

(v) Change in Law

As a condition of award, it shall be the sole responsibility of the tenderer (in the event of success in this competition) to fulfill the obligations under the Contract, notwithstanding any changes in circulars, laws, regulations, taxation, duties or other factors which might arise following the withdrawal of the United Kingdom from membership of the EU.