

State of Georgia State Entity: Department of Public Health Electronic Request for Proposals ("eRFP") Event Name: Immunization Awareness Campaign Coordinator eRFP (Event) Number: 40500-DPH0000194

1. Introduction

1.1. Purpose of Procurement

This electronic Request for Proposals ("eRFP") is being issued to establish a contract with a qualified contractor ("Contractor") who will collaborate with the Georgia Immunization Program (GIP) to plan and coordinate the Annual Immunize Georgia conferences and promote activities to raise immunization awareness throughout the state of Georgia for the Georgia Department of Public Health (hereinafter, "the State Entity") as further described in this eRFP.

Georgia Immunization Program Mission & Vision

Through collaboration with public and private providers, advocacy groups, and other stakeholders, work to increase immunization rates for all Georgians and decrease the incidence of vaccine-preventable diseases.

Vaccine-preventable disease levels are at or near record lows. Even though most infants and toddlers have received all recommended vaccines by age 2, many under-immunized children remain, leaving the potential for outbreaks of disease. Many adolescents and adults are under-immunized as well, missing opportunities to protect themselves against diseases such as Hepatitis B, influenza, and pneumococcal disease.

Contractor will collaborate with the Georgia Immunization Program (GIP) to plan and coordinate the Annual Immunize Georgia conference in September. Contractor will utilize one of DPH's contracted printing vendors to print and distribute all conference materials and program promotional items.

High-Level Deliverables

- **1.1.1.1. Project Initiation** Meet with GIP Staff to establish timelines and goals as outlined in the contract.
- **1.1.1.2. Statewide Conference** Contractor shall plan and facilitate a GIP sponsored annual statewide immunization conference each calendar year.
- **1.1.1.3. Educational Brochure and Flyer** Contractor shall develop an educational brochure in both Spanish and English (if applicable) on a current immunization issue. Potential topic suggestions are adolescent immunization, newly recommended vaccines, vaccine safety, or some other relevant topic as approved by the GIP
- **1.1.1.4. Immunization Newsletter and Calendar** Contractor shall create, print, and distribute via first class postage, bi-annually, two volumes of an immunization newsletter with approximately 1,000-1,500 hardcopies to Georgia healthcare providers, both public and private, and other immunization coalition partners and advocates. The Contractor shall also create, print, and distribute an annual Immunization calendar. The development, printing and distributing will be the same as the bi-annual newsletters.

- **1.1.1.5. Immunization Program Promotion** Contractor shall develop media toolkits for each of the following four Centers for Disease Control and Prevention (CDC) annual immunization observances and one state immunization campaign.
 - 1. February Preteen and Teen Immunization Campaign (State)
 - 2. April National Infant Awareness Month
 - 3. May National Hepatitis Awareness Month
 - 4. September National Immunization Awareness Month
 - 5. December National Influenza Vaccination Week

1.2 eRFP Certification

Pursuant to the provisions of the Official Code of Georgia Annotated §50-5-67(a), the State Entity certifies the use of competitive sealed bidding will not be practicable or advantageous to the State of Georgia in completing the acquisition described in this eRFP. Thus, competitive sealed proposals will be submitted in response to this eRFP. This eRFP is being sourced through an electronic sourcing tool approved by the Department of Administrative Services ("DOAS") and all suppliers' responses must be submitted electronically in accordance with the instructions contained in Section 2 "Instructions to Suppliers" of this eRFP. Electronic competitive sealed proposals will be administered pursuant to the Georgia Electronic Records and Signature Act. Please note electronic competitive sealed proposals meet the sealed proposal requirements of the State of Georgia, an electronic record meets any requirements for writing, and an electronic signature meets any requirements for an original signature.

1.3 Overview of the eRFP Process

The objective of the eRFP is to select a qualified supplier to provide the goods and/or services outlined in this eRFP to the State Entity. This eRFP process will be conducted to gather and evaluate responses from suppliers for potential award. All qualified suppliers are invited to participate by submitting responses, as further defined below. After evaluating all suppliers' responses received prior to the closing date of this eRFP and following negotiations (if any) and resolution of any contract exceptions, the preliminary results of the eRFP process will be publicly announced, including the names of all participating suppliers and the evaluation results. Subject to the protest process, final contract award(s) will be publicly announced thereafter.

NOTE TO SUPPLIERS: The general instructions and provisions of this document have been drafted with the expectation that the State Entity will make a single award; however, please refer to Section 6.7 "Selection and Award" of this eRFP for information concerning the State Entity's actual award strategy (single, multiple, split awards, etc.).

1.4 Schedule of Events

The schedule of events set out herein represents the State Entity's best estimate of the schedule that will be followed. However, delays to the procurement process may occur which may necessitate adjustments to the proposed schedule. If a component of this schedule, such as the close date, is delayed, the rest of the schedule may be shifted as appropriate. Any changes to the dates up to the closing date of the eRFP will be publicly posted prior to the closing date of this eRFP. After the close of the eRFP, the State Entity reserves the right to adjust the remainder of the proposed dates, including the dates for evaluation, negotiations, award and the contract term on an as needed basis with or without notice.

Description	Date	Time
Release of eRFP 11/12/21	As Published on the Georgia	
	Procurement Registry ("GPR")	

Deadline for written questions sent via email to the Issuing Officer referenced in Section 1.5.	11/19/21	5:00 p.m. ET
Response to Written Questions	11/23/21	5:00 p.m. ET
Deadline for Additional Questions	11/30/21	5:00 p.m. ET
Response to Additional Questions	12/03/21	5:00 p.m. ET
Proposals Due/Close Date and Time	As Published on the GPR $(12/10/21)$	See GPR
Proposal Evaluation Completed (on or	1 Week after Closing	N/A
about)		
Final Validation (on or about)	1-2 Weeks after Closing	N/A
Finalize Contract Terms	1-2 Weeks after closing	N/A
Notice of Intent to Award* [NOIA] (on or	3 Weeks after Closing	N/A
about)	-	
Notice of Award [NOA] (on or about)	10 calendar days after NOIA	N/A

*In the event the estimated value of the contract is less than \$100,000, the State Entity reserves the right to proceed directly to contract award without posting a Notice of Intent to Award.

1.5 Official Issuing Officer (Buyer)

Mary Ann Smith, GCPM

MaryAnn.Smith1@dph.ga.gov

1.6 Definition of Terms

Please review the following terms: **Supplier(s)** – companies desiring to do business with the State of Georgia.

State Entity – the governmental entity identified in Section 1.1 "Purpose of Procurement" of this eRFP.

Marketing Campaign Media ToolKits – key tools used by Immunization Coordinators (ICs), Public Information Officer's (PIOs), partners, advocates and others to execute coordinated immunizations campaign messages. ToolKits can contain but are not limited to:

- Intro letters How-to guide specifically for the PIOs and ICs who will have access to the toolkit contents
- List of suggested activities For the PIOs and ICs
- Statewide press releases Context for the PIOs so that they know what has been distributed
- Localized press release templates For local media outreach by the local PIOs to reach the general public
- Fact sheets Key facts to be used locally in communication to with partners, media interviews and internal audiences
- Live read public service announcements (PSA) For local PIOs to use for outreach with their media contacts
- Pitch letters For local PIOs to use with the media or organizations they work with

Any special terms or words which are not identified in this State Entity eRFP Document may be identified separately in one or more attachments to the eRFP. Please download, save and carefully review all documents in accordance with the instructions provided in Section 2 "Instructions to Suppliers" of this eRFP.

1.7 Contract Term

The initial term of the contract(s) shall be from the date of award until the end of the State's current fiscal year. The State's fiscal year is from July 1st through June 30th. The State Entity shall possess 4 one (1) year option(s) to renew, which options shall be exercisable at the sole discretion of the State Entity. Renewal will be accomplished through the issuance of Notice of Award Amendment. In the event that the contract(s), if any, resulting from the award of this eRFP shall terminate or be likely to terminate prior to the making of an award for a new contract for the identified products and/or services, the State Entity may, with the written consent of the awarded supplier(s), extend the contract(s) for such period of time as may be necessary to permit the State Entity's continued supply of the identified products and/or services. The contract(s) may be amended in writing from time to time by mutual consent of the parties. Unless this eRFP states otherwise, the resulting award of the contract(s) does not guarantee volume or a commitment of funds.

2. Instructions to Suppliers

By submitting a response to the eRFP, the supplier is acknowledging that the supplier:

- 1. Has read the information and instructions,
- 2. Agrees to comply with the information and instructions contained herein.

2.1 General Information and Instructions

2.1.1. Team Georgia Marketplace™ Registration System

DOAS requires all companies and/or individuals interested in conducting business with the State of Georgia to register in the State's web-based registration system, through Team Georgia Marketplace[™]. Registration is free and enables the registering company to gain access to certain information, services and/or materials maintained in Team Georgia Marketplace[™] at no charge to the registering company. All registering companies must agree to be bound by the applicable terms and conditions governing the supplier's use of Team Georgia Marketplace[™]. In the event DOAS elects to offer certain optional or premium services to registered companies on a fee basis, the registered company will be given the opportunity to either accept or reject the service before incurring any costs and still maintain its registration. Companies may register at

https://fscm.teamworks.georgia.gov/psc/supp/SUPPLIER/ERP/c/NUI_FRAMEWORK.PT_LANDINGPAGE.GBL?&

2.1.2. Restrictions on Communicating with Staff

From the issue date of this eRFP until the final award is announced (or the eRFP is officially cancelled), suppliers are not allowed to communicate for any reason with any State staff except through the Issuing Officer named herein, or during the Bidders/Offerors' conference (if any), or as defined in this eRFP or as provided by existing work agreement(s). Prohibited communication includes all contact or interaction, including but not limited to telephonic communications, emails, faxes, letters, or personal meetings, such as lunch, entertainment, or otherwise. The State Entity reserves the right to reject the response of any supplier violating this provision.

2.1.3. Submitting Questions

All questions concerning this eRFP must be submitted in writing via Attachment 5 and emailed to the Issuing Officer identified in Section 1.5 "Issuing Officer" of this eRFP. No questions other than written will be accepted. No response other than written will be binding upon the State. All suppliers must submit questions by the deadline identified in the Schedule of Events for submitting questions. Suppliers are cautioned that the State Entity may or may not elect to entertain late questions or questions submitted by any other

method than as directed by this section. All questions about this eRFP must be submitted in the following format:

Company Name

Question #1 Question, Citation of relevant section of the eRFP

Question #2 Question, Citation of relevant section of the eRFP

Do not use the comments section of the Sourcing Event to submit questions to the issuing officer.

2.1.4. Attending Bidders/Offerors' Conference – N/A

The Bidders/Offerors' Conference or any other information session (if indicated in the schedule of events) will be held at the offices referred to in Section 1.4 "Schedule of Events" of this eRFP. Unless indicated otherwise, attendance is not mandatory, although suppliers are strongly encouraged to attend. However, in the event the conference has been identified as mandatory, then a representative of the supplier must attend the conference in its entirety to be considered eligible for contract award. The supplier is strongly encouraged to allow ample travel time to ensure arrival in the conference meeting room prior to the beginning of any mandatory conference. The State Entity reserves the right to consider any representative arriving late to be "not in attendance." Therefore, all suppliers are strongly encouraged to arrive early to allow for unexpected travel contingencies.

2.1.5. State's Right to Request Additional Information – Supplier's Responsibility

Prior to contract award, the State Entity must be assured that the selected supplier has all the resources to successfully perform under the contract. This includes, but is not limited to, adequate number of personnel with required skills, availability of appropriate equipment in sufficient quantity to meet the on-going needs of the State Entity, financial resources sufficient to complete performance under the contract, and experience in similar endeavors. If, during the evaluation process, the State Entity is unable to assure itself of the supplier's ability to perform, if awarded, the State Entity has the option of requesting from the supplier any information deemed necessary to determine the supplier's responsibility. If such information is required, the supplier will be so notified and will be permitted approximately seven business days to submit the information requested.

2.1.6. Failing to Comply with Submission Instructions

Responses received after the identified due date and time or submitted by any other means than those expressly permitted by the eRFP will not be considered. Suppliers' responses must be complete in all respects, as required in each section of this eRFP.

2.1.7. Rejection of Proposals; State's Right to Waive Immaterial Deviation

The State Entity reserves the right to reject any or all responses, to waive any irregularity or informality in a supplier's response, and to accept or reject any item or combination of items, when to do so would be to the advantage of the State of Georgia. It is also within the right of the State Entity to reject responses **that do not contain all elements and information requested in this eRFP**. A supplier's response will be rejected if the response contains any defect or irregularity and such defect or irregularity constitutes a material deviation from the eRFP requirements, which determination will be made by the State Entity on a case-by-case basis.

2.1.8. State's Right to Amend and/or Cancel the eRFP

The State Entity reserves the right to amend this eRFP. Any revisions must be made in writing prior to the eRFP closing date and time. By submitting a response, the supplier shall be deemed to have accepted all terms and agreed to all requirements of the eRFP

(including any revisions/additions made in writing prior to the close of the eRFP whether or not such revision occurred prior to the time the supplier submitted its response) unless expressly stated otherwise in the supplier's response. THEREFORE, EACH SUPPLIER IS INDIVIDUALLY RESPONSIBLE FOR REVIEWING THE REVISED eRFP AND MAKING ANY NECESSARY OR APPROPRIATE CHANGES AND/OR ADDITIONS TO THE SUPPLIER'S RESPONSE PRIOR TO THE CLOSE OF THE eRFP. Suppliers are encouraged to frequently check the eRFP for additional information. Finally, the State Entity reserves the right to cancel this eRFP at any time.

2.1.9. Protest Process

Suppliers should familiarize themselves with the procedures set forth in Chapter 6 of the *Georgia Procurement Manual.*

2.1.10.Costs for Preparing Responses

Each supplier's response should be prepared simply and economically, avoiding the use of elaborate promotional materials beyond those sufficient to provide a complete presentation. The cost for developing the response and participating in the procurement process (including the protest process) is the sole responsibility of the supplier. The State will not provide reimbursement for such costs.

2.1.11. ADA Guidelines

The State of Georgia adheres to the guidelines set forth in the Americans with Disabilities Act. Suppliers should contact the Issuing Officer at least one day in advance if they require special arrangements when attending the Bidders/Offerors' Conference (if any). The Georgia Relay Center at 1-800-255-0056 (TDD Only) or 1-800-255-0135 (Voice) will relay messages, in strict confidence, for the speech and hearing impaired.

2.1.12. Public Access to Procurement Records

Solicitation opportunities will be publicly advertised as required by law and the provisions of the Georgia Procurement Manual. The State Purchasing Act delays the release of certain procurement records in the event the public disclosure of those records prior to the State Entity's public announcements of the results of a solicitation would undermine the public purpose of obtaining the best value for the State such as cost estimates, proposals/bids, evaluation criteria, supplier evaluations, negotiation documents, offers and counter-offers, and certain records revealing preparation for the procurement. After issuance of the Notice of Intent to Award (or the Notice of Award in the event the State Entity does not issue the Notice of Intent to Award), or after a solicitation has been cancelled following evaluation, without intent to rebid, requests for access to public records, shall be subject to the disclosure provisions of Georgia's Open Records Act. Pursuant to O.C.G.A. § 50-18-71(a). The State Entity must make all public records. including but not limited to, cost estimates, proposals/bids, evaluation criteria, supplier proposals, evaluation documents, negotiation documents, offers and counter offers, and records revealing preparation to the procurement, open for personal inspection and copying, except those records which by order of a court of this state or by law are specifically exempted from disclosure. The State Entity is allowed to assess a charge for search, retrieval, redaction, and to defray the cost of reproducing documents as permitted under O.C.G.A. § 50-18-71(c)(1).

2.1.12.1. Marking Submissions as "Confidential", "Proprietary", or "Trade Secret

If a Supplier considers any portion of the documents, data, or records submitted in response to this solicitation to be exempt from disclosure under Georgia law, the Supplier must clearly mark each such submission, or portions of the submission,

considered to be exempt from disclosure as "Confidential," "Proprietary", or "Trade Secret" and specify the statutory exemption. All markings must be conspicuous; use color, bold, underlining, or some other method in order to conspicuously distinguish the mark from the other text. Wholesale designation of a response or substantial parts of a response as "Confidential" will not be accepted by the State. If only portions of a page are subject to some protection, Supplier should not mark the entire page. PLEASE NOTE: Even though information (financial or other information) submitted by a supplier may be marked as "confidential", "proprietary", etc., the State will make its own determination regarding what information may or may not be withheld from disclosure.

2.1.12.2. Submission of Redacted Copies

If Supplier considers any portion of its bid/proposal to the solicitation to be trade secret or otherwise not subject to public disclosure under the Georgia Open Records Act, Supplier must, in addition to the required original documents, provide a separate redacted electronic copy of its bid/proposal, in PDF format, and briefly describe in a separate writing, as to each item redacted, the grounds for claiming exemption from the public records law, including citation to the appropriate exemption from disclosure requirements provided under Georgia law. This redacted copy should be clearly marked "Redacted Copy-Available for Public Review." In addition, the electronic file name should include the words "Redacted Copy" at the beginning of the file name. The redacted copy shall be submitted at the same time Supplier submits its bid/proposal and must only exclude or redact those specific portions that are claimed not subject to disclosure. The redacted copy should reflect the same pagination as the original and show the location from which information was redacted. Except for the redacted information, the redacted electronic copy must be identical to the original bid/proposal. The redacted copy will be open to public inspection under the Georgia Open Records Act without further notice to the Supplier. If Supplier fails to submit a redacted copy with its bid/proposal, the State is authorized to produce the Supplier's bid/proposal with the exception of audited financial statements in answer to any public records request under the Georgia Open Records Act. Even though information submitted by a Supplier may be marked as "confidential", "proprietary", "trade secret" etc., the State will make its own determination regarding what information may or may not be withheld from disclosure. If the State of Georgia deems redacted information to be subject to disclosure under the Georgia Open Records Act, the Supplier will be contacted prior to the release of this information.

2.1.12.3. Trade Secret

In addition, if the Supplier claims that certain information in its bid/proposal may be withheld as trade secret pursuant to O.C.G.A. 50-18-72(a)(34), the Supplier shall include with its bid/proposal submission, an affidavit indicating the specific information that the Supplier identifies as trade secret, affirmatively declaring that such information is trade secret. A sample affidavit template is provided as an attachment to this solicitation; however, use of the sample affidavit template does not guarantee that all requirements of the Open Records Act have been met. Along with the affidavit, the Supplier shall provide a justification regarding how and why each redaction request constitutes a trade secret pursuant to Georgia law. Designation of a "trade secret" shall not be binding on the State, but the State will review and consider the designation. Wholesale designation of a response or substantial parts of a response as "trade secrets" will not be accepted by the State. In general, the State does not consider pricing information to be trade secret. See State Rd. &

Tollway Auth. V. Elec. Transaction Consultants Corp. 306 Ga. App. 487; 702 S.E. 2d 486 (2010).

2.1.13. Registered Lobbyists

By submitting a response to this eRFP, the supplier hereby certifies that the supplier and its lobbyists are in compliance with the Lobbyist Registration Requirements in accordance with the *Georgia Procurement Manual*.

2.1.14. Supplier Debriefing Process

For all solicitations issued on or after November 1, 2020 that result in a contract award of \$250,000 or more, unsuccessful suppliers may request a supplier debriefing from the State Entity in accordance with the *Georgia Procurement Manual*, Section 6.6. The purpose of a supplier debriefing is to share information about the evaluation and award process. Unsuccessful suppliers can benefit from supplier debriefings by enhancing their understanding of the procurement process and gaining insights to improve the competitiveness of their responses to future solicitations. The supplier debriefing is not an adversarial proceeding and may not be used to challenge the state entity's selection. For more information, including the process and deadline for requesting a supplier debriefing, please review the *Georgia Procurement Manual*, Section 6.6.

2.2 Submittal Instructions

Submittal Instructions for Team Georgia Marketplace™

Listed below are key action items related to this eRFP. The Schedule of Events in Section 1.4 identifies the dates and time for these key action items. This portion of the eRFP provides high-level instructions regarding the process for reviewing the eRFP, preparing a response to the eRFP and submitting a response to the eRFP. Suppliers are required to access, print and utilize the training materials identified in Section 2.2.1 of this eRFP to ensure the supplier successfully submit a response to this eRFP.

2.2.1 eRFP Released

The release of the eRFP is formally communicated through the posting of this eRFP as an event in Team Georgia Marketplace[™] and by a public announcement posted to the Georgia Procurement Registry, which is accessible online as follows: <u>http://ssl.doas.state.ga.us/PRSapp/PR_index.jsp</u>

This eRFP is being conducted through Team Georgia Marketplace[™], an online, electronic tool, which allows a supplier to register, logon, select answers and type text in response to questions, and upload any necessary documents. Team Georgia Marketplace[™] permits a supplier to build and save a response over time until the supplier is ready to submit the completed response. Each supplier interested in competing to win a contract award must complete and submit a response to this eRFP using Team Georgia Marketplace[™]. Therefore, each supplier MUST carefully review the instructions and training information from the following link for a comprehensive overview of the functionality of Team Georgia Marketplace[™]: <u>http://doas.ga.gov/state-purchasing/purchasing-education-and-training/supplier-training</u>

2.2.2 eRFP Review

The eRFP (or "Sourcing Event") consists of the following: this document, entitled "The State Entity eRFP Document", and any and all information included in the Sourcing Event, as posted online on Team Georgia Marketplace[™], including any and all documents provided by the State Entity as attachments to the Sourcing Event or links contained within the Sourcing Event or its attached documents.

Please carefully review all information contained in the Event, including all documents available as attachments or available through links. Any difficulty accessing the Event or opening provided links or documents should be reported immediately to the Issuing Officer (See Section 1.5) and/or the Help Desk (Section 2.2.8). Attached documents may be found as follows:

- First, the State Entity will provide documents at the "header" level of the Event. Please select "View/Add General Comments & Attachments", which appears at the top of the screen of the Event under the "Event Details" Section. Next, by selecting "View Event Attachments", the supplier may open and save all of the available documents. In this location, the supplier is most likely to find this document (The State Entity eRFP Document) as well as the worksheets referenced in Section 4 "eRFP Proposal Factors", such as the Mandatory Response Worksheet and the Mandatory Scored Requirements. Please thoroughly review all provided attachments.
- 2. <u>Second</u>, the State Entity may also provide documents at the "line detail" level of the Event. Please navigate to "Step 2: Enter Line Bid Responses", which appears towards the bottom of the screen of the Event. Please access any provided documents as follows:
 - a. First Method:
 - i. To the right of each line appearing under Step 2, the Event contains a "Bid" link. By selecting the "Bid" link, the supplier will navigate to a new page of the Event.
 - ii. On this new page, the supplier can select "View/Add Question Comments and Attachments" to locate attached documents.
 - b. Second Method:
 - i. To the right of each line appearing under Step 2, the Event contains a "Line Comments/Files" icon (appears as a bubble with text). By selecting the "Line Comments/Files" icon, the supplier will navigate to a new page of the Event.
 - ii. On this new page, the supplier can locate attached documents.

In this location, the supplier is most likely to find the cost worksheet (if any, as defined by Section 5 "Cost Proposal") as well as any other documents provided by the State Entity with respect to the identified line items. Please thoroughly review all provided attachments.

2.2.3 Preparing a Response:

As noted earlier, Team Georgia Marketplace[™] allows the supplier to answer questions by entering text and numeric responses. In addition, as noted in Section 2.2.4 "Uploading Forms", the supplier may also provide information by uploading electronic files. When preparing a response, the supplier must consider the following instructions:

- 1. Use the provided worksheets to prepare your response. Enter your responses directly into the worksheet. Unless otherwise directed, do not insert "see attached file" (or similar statements) in the worksheet to reference separate documents.
- 2. Answer each question in sufficient detail for evaluation while using judgment with regards to the length of response.
- 3. Proofread your response and make sure it is accurate and readily understandable.

- 4. Label any and all uploaded files using the corresponding section numbers of the eRFP or any other logical name so that the State Entity can easily organize and navigate the supplier's response.
- 5. Use caution in creating electronic files to be uploaded. If the State Entity is unable to open an electronic file due to a virus or because the file has become corrupted, the supplier's response may be considered incomplete and disqualified from further consideration.
- 6. Use commonly accepted software programs to create electronic files. The State Entity has the capability of viewing documents submitted in the following format: Microsoft Word or WordPad, Microsoft Excel, portable document format file (PDF), and plain text files with the file extension noted in parentheses (.txt). Unless the eRFP specifically requests the use of another type of software or file format than those listed above, please contact the Issuing Officer prior to utilizing another type of software and/or file format. In the event the State Entity is unable to open an electronic file because the State Entity does not have ready access to the software utilized by the supplier, the supplier's response may be considered incomplete and disqualified from further consideration.
- 7. Continue to save your response until the response is ready to be submitted. Select the "Save for Later" button at the top of the page under "Event Details" of the Event.

2.2.4 Uploading Forms:

Once the supplier is ready to upload electronic files (completed forms or worksheets, product sheets, etc.), please following the directions within the eRFP to upload these documents in the proper location. There are three places to upload completed documents:

- First, the "View/Add General Comments & Attachments" link contains a place for the supplier to upload all of the documents and worksheets which were provided by the State Entity under the "View Event Attachments" link. Once the supplier has completed the Event Attachments, the supplier can then select "Add New Attachments" to upload the completed documents. The supplier can upload as many documents as necessary in this section of the Event.
- 2. Second, the supplier can also upload documents in response to each question or bid factor which appears on the main page of the Event, which appears below the "View/Add General Comments & Attachments" link of the Event. To the right of each question or bid factor, the supplier can select the "Add Comments or Attachments" link to either enter a written response or upload an electronic document in response to the question or bid factor. After selecting "Add Comments or Attachments", the supplier should select "Upload" under the "Add New Attachments" section to browse and upload an electronic file.
- 3. Third, the supplier can also upload documents in the bottom portion of the Event where pricing is requested. After selecting the comment bubble icon, the Event allows the supplier to select "Upload" in order to include an attachment as part of the supplier's response. In the alternative, the supplier can also select the link "Bid", which also appears to the right of any line items provided in the "Enter Line Bid Responses" portion of the Event. After selecting the "Bid" link, the supplier can select "View/Add Question Comments and Attachments" to upload a document.

2.2.5 Reviewing the Response Prior to Submission:

Each supplier is responsible for ensuring all questions have been answered appropriately and that all necessary documents have been uploaded. Prior to final submission of your response, please review the following checklist:

- 1. Please review and confirm that the supplier has answered all questions appropriately. Many questions require a "yes" or "no" response. Please ensure that the correct response has been selected.
- 2. Please review and confirm that the most competitive response has been provided.
- 3. Please confirm that all necessary files have been uploaded.
- 4. Please select the "Validate Entries" button under "Event Details" at the top portion of the Event. While the "Validate Entries" feature cannot verify whether the supplier has attached files, attached the correct files, or entered the correct responses, the "Validate Entries" feature will alert the supplier if one or more questions in the "Event Questions" section of the Event have not been answered. The "Validate Entries" feature is a useful tool; however, it is no substitute for careful preparation and review by the supplier. The State Entity will not consider the supplier's use of the "Validate Entries" feature as an excuse for an error committed by the supplier in the preparation of its response.

2.2.6 Submitting the Completed Response/Bid:

Once the completed response has been reviewed by the supplier, click the "Submit Bid" button at the top of the page under the "Event Details" section of the Event. Any information entered by a supplier into Team Georgia Marketplace[™] but not submitted prior to the submission deadline will not be released to the State Entity and will not be considered for award. Only after the supplier selects the "Submit Bid" button, will the response to the eRFP be sent electronically, time stamping the supplier's response and sending a confirmation email to the email address of the supplier. Please note that submission is not instantaneous; therefore, each supplier must **allow ample time for its response to be submitted prior to the deadline**.

2.2.7 Reviewing, Revising or Canceling a Submitted Response:

After the response has been submitted, the supplier may view and/or revise its response by logging into Team Georgia Marketplace[™] and selecting the eRFP event number and the "View/Edit" feature for the supplier's previous response. Please take note of the following:

- <u>REVIEW ONLY</u>. In the event the supplier only wishes to view a submitted response, the supplier may select "View/Edit". Once the supplier has finished viewing the response, the supplier may simply exit the screen. DO NOT SELECT "Save for Later." Team Georgia Marketplace™ recognizes any response placed in the "Save for Later" status as a work in progress and withdraws the originally submitted bid. As a result, unless the supplier selects "Submit" prior to the closing date and time, no response will be transmitted to the State Entity.
- 2. <u>REVIEW AND REVISE</u>. In the event the supplier desires to revise a previously submitted response, the supplier may select "View/Edit" and then revise the response. If the revisions cannot be completed in a single work session, the supplier should save its progress by selecting "Save for Later." Once revisions are complete, the supplier **MUST** select "Submit" to submit its corrected response. <u>Please permit</u> adequate time to revise and then resubmit the response. Please note submission is not instantaneous and may be affected by several events, such as the supplier temporarily losing a connection to the Internet.

AS EACH SUPPLIER IS SOLELY RESPONSIBLE FOR RESUBMITTING ITS RESPONSE PRIOR TO THE eRFP END DATE AND TIME TO ENSURE THE RESPONSE MAY BE CONSIDERED BY THE STATE ENTITY, PLEASE USE CAUTION IN DECIDING WHETHER OR NOT TO MAKE REVISIONS. The State will assume no responsibility for a supplier's inability to correct errors or otherwise make revisions to the submitted response or the supplier's inability to resubmit a response prior to the eRFP end date and time.

3. <u>WITHDRAW/CANCEL</u>. In the event the supplier desires to revise a previously submitted response, the supplier may select "View/Edit" and then select "Save for Later". Team Georgia Marketplace [™] recognizes any response placed in the "Save for Later" status as a work in progress and *withdraws the originally submitted bid*. As a result, unless the supplier selects "Submit" prior to the closing date and time, no response will be transmitted to the State Entity. In the event a supplier desires to withdraw its response after the closing date and time, the supplier must submit a request in writing to the Issuing Officer.

2.2.8 Help Desk Support:

For technical questions related to the use of Team Georgia Marketplace[™], suppliers have access to phone support through the DOAS Customer Service Help Desk at 404-657-6000, Monday through Friday 8:00 AM to 5:00 PM excluding State Holidays or any other day state offices are closed such as furlough days or closings in response to inclement weather. Suppliers can also email questions to: <u>ProcurementHelp@doas.ga.gov</u>.

3. General Business Requirements

This section contains general business requirements. By submitting a response, the supplier is certifying its agreement to comply with all of the identified requirements of this section and that all costs for complying with these general business requirements are included in the supplier's submitted pricing.

3.1. Standard Insurance Requirements

If awarded a contract, Contractor shall, at a minimum, prior to the commencement of work, procure the insurance policies identified below at Contractor's own cost and expense and shall furnish DPH with proof of coverage at least in the amounts indicated. Proof of insurance must be received by the DPH Contracts Administration within 10 days of execution of this contract. Proof of insurance on renewals must be received by DPH Contracts Administration prior to start date of renewal period. It shall be the responsibility of Contractor to require any subcontractor to secure the same insurance coverage as prescribed herein for Contractor, and to obtain a certificate evidencing that such insurance is in effect. Contractor shall indemnify, hold harmless and name the following as Additional Insured: DPH, the State of Georgia, its officers, employees and agents from any liability arising out of Contractor's or subcontractor's untimely failure in securing adequate insurance coverage as prescribed herein:

A. Workers' Compensation Insurance, the policies to insure the statutory limits established by the General Assembly of the State of Georgia. The Workers' Compensation Policy must include Coverage B – Employer's Liability Limits of:

Bodily Injury by Accident	\$100,000.00 per employee
Bodily Injury by Disease	\$100,000.00 per employee
Bodily Injury by Disease	\$500,000.00 policy limit

B. Commercial General Liability Policy(ies) as follows:

General Aggregate Limit	\$2,000,000.00
Products & Completed Operations Limit	\$2,000,000.00
Each Occurrence	\$1,000,000.00

	Personal & Advertising Injury Limit	\$1,000,000.00
C.	Automobile Liability	
	Combined Single Limit	\$1,000,000.00

- D. Liability for property damage in the amount of \$3,000,000.00, including contents coverage for all records maintained pursuant to this Contract.
- E. Failure to provide Proof of Insurance within the timeframe described above will result in the termination of this contract.
- F. All policies must be issued by an insurance company licensed to do business in the State of Georgia, with a minimum AM Best rating of A-, and signed by an authorized agent.
- G. As stated above, contractor shall procure and maintain insurance which shall protect the contractor and the state from any claims for bodily injury, property damage, or personal injury which may arise out of operations under the agreement. Contractor shall procure the insurance policies at the contractor's own expense. All coverage shall remain in full force and effect during the initial term of the agreement and any renewal or extension thereof. All policies shall contain a provision that coverage afforded under the policies shall not be canceled, changed, allowed to lapse, or allowed to expire until thirty (30) calendar days after written notice has been given to the state certificate holder on the certificate of insurance. Contractor shall furnish the state an insurance certificate listing the state as certificate holder. The insurance certificate must document that the liability insurance coverage purchased by the contractor includes contractual liability coverage to protect the state. In addition, the insurance certificate must provide the following information:
 - 1. Name and address of authorized agent
 - 2. Name and address of insured
 - 3. Name of insurance company (licensed to operate in Georgia)
 - 4. Description of coverage in standard terminology
 - 5. Policy period
 - 6. Limits of liability
 - 7. Name and address of certificate holder
 - 8. Acknowledgment of notice of cancellation to the state
 - 9. Signature of authorized agent
 - 10. Telephone number of authorized agent
 - 11. Details of policy exclusions in comments section of insurance certificate

Within ten (10) business days of award, the awarded supplier must procure the required insurance and provide the State Entity with two (2) Certificates of Insurance. Certificates must reference the contract number. The supplier's submitted pricing must include the cost of the required insurance. No contract performance shall occur unless and until the required insurance certificates are provided.

3.2 **Proposal Certification**

By responding to this solicitation, the supplier understands and agrees to the following:

- 1. That this electronically submitted proposal constitutes an offer, which when accepted in writing by the State Entity, and subject to the terms and conditions of such acceptance, will constitute a valid and binding contract between the supplier and the State Entity; and
- 2. That the supplier guarantees and certifies that all items included in the supplier's response meet or exceed any and all of the solicitation's identified specifications and requirements except as expressly stated otherwise in the supplier's response; and
- 3. That the response submitted by the supplier shall be valid and held open for a period of **one hundred and twenty (120) days** from the final solicitation closing date and that the supplier's offer may be held open for a lengthier period of time subject to the supplier's consent; and
- 4. That the supplier's response is made without prior understanding, agreement, or connection with any corporation, firm, or person submitting a response for the same materials, supplies, equipment, or services and is in all respects fair and without collusion or fraud. Supplier understands and agrees that collusive bidding is a violation of state and federal law and can result in fines, prison sentences, and civil damage awards; and
- 5. That the provisions of the Official Code of Georgia Annotated, Sections 45-10-20 et seq. have not been violated and will not be violated in any respect.

4. eRFP Proposal (Bid) Factors

This section contains the detailed technical requirements and related services for this Sourcing Event. Suppliers are required to download, complete, and then upload the Worksheets titled "Supplier General Information", "Mandatory Response Worksheet" and the "Mandatory Scored Requirement Worksheet" found as attachments in the Sourcing Event. Although many solicitations will contain all of the worksheets noted above, it is possible that a solicitation will not contain all of the worksheets. In the event all four worksheets are not available as downloadable forms to this eRFP, please confirm with the Issuing Officer that all four worksheets are not required.

<u>Unless requested otherwise, all responses must be provided within the Excel worksheets and not as a</u> <u>separately attached document</u>. Except as otherwise indicated, all requested forms and documents must be submitted electronically via the sourcing tool as an uploaded document to the supplier's response. These worksheets together with any and all other documents submitted in response to Section 4 of this eRFP will be considered the supplier's technical proposal.

The State Entity has determined that it is best to define its own needs, desired operating objectives, and desired operating environment. The State Entity will not tailor these needs to fit particular solutions suppliers may have available; rather, the suppliers shall propose to meet the State Entity's needs as defined in this eRFP. All claims shall be subject to demonstration. Suppliers are cautioned that conditional proposals, based upon assumptions, may be deemed non-responsive.

4.1. Technical Proposal Introduction

All of the items described in this section are service levels and/or terms and conditions that the State Entity expects to be satisfied by the selected supplier. Each supplier must indicate its willingness and ability to satisfy these requirements in the appropriate worksheets.

Statement of Work: Contractor will develop printed and electronic materials to raise immunization awareness throughout the state of Georgia. Contractor will collaborate with the Georgia Immunization Program (GIP) to plan and coordinate the Annual Immunize Georgia conference. Contractor will also utilize one of DPH's contracted printing vendors to print all conference materials.

Specific Contractor Responsibilities

Contractor shall complete the following actions, tasks, obligations, and responsibilities on an annual basis:

A. Project Initiation, Management and Printing

- i. Attend an initial immersion meeting with GIP staff to review contract timelines, responsibilities and deliverables.
- ii. Meet with GIP staff quarterly to discuss the status of the contract responsibilities and deliverables, discuss progress made towards the objectives of the contract, discuss issues and accomplishments, and determine future needs. This involves scheduling meetings with management staff of the GIP, establishing and distributing agenda created in conjunction with the GIP staff, securing a meeting site, and providing copies of materials to be used in the meetings.
- iii. Maintain contact with GIP on a monthly basis by phone, electronic mail, or face to face meetings to provide updates.
- iv. DPH will develop a Rate Schedule Budget to pay the Contractor for completed performance of the contracted services and goods, at a total rate not to exceed the final pricing documents as accepted by DPH.
- v. Provide a monthly activity report on activities conducted for GIP.
- vi. Maintain a certain skill set of equal or greater experience for any new employees that are assigned to this contract.
- vii. Contactor will bill against DPH purchase order for printing cost.
- viii. Printing cost should not exceed the negotiated rates according to DPH current printing vendors.

B. Statewide Conference

Contractor shall plan and facilitate a GIP sponsored annual statewide immunization conference each calendar year. The conference shall be held in person or virtual if necessary. Participants will be charged a registration fee that will be approved by GIP. Registration fee covers all (i.e Meals, space, materials, parking, speakers, technology, etc.) The statewide conference will deliberate various issues related to immunization and will involve:

- i. One day in-person conferences:
 - a. Conferences shall accommodate approximately 450 attendees to include continental breakfast, sit down luncheon, and appropriate refreshments for morning and afternoon breaks.
 - b. Contractor shall research and secure a meeting location which must be pre-approved by GIP.

- c. Coordinate all arrangements related to hosting of exhibitors at the conference if the conference is held in-person.
- d. Contractor shall staff the conference and coordinate logistical needs to include setup, tear-down, registration, event signage, audio visual equipment, name tags, and distribution of conference materials.
- ii. Virtual Conferences
 - a. All virtual conferences must include the following requirements:
 - i. Scalability handle audience sizes ranging from 450 concurrent live attendees up to 1000 or more if necessary.
 - ii. Security The platform must provide compliance, data storage, and user authentication for the video throughout its entire life cycle.
 - Reliability The platform must provide on-demand technical support and have measurable and documented stream reliability and uptime metrics that meet DPH requirements.
 - iv. Broadcast quality The platform must provide a flawless viewer experience.
- iii. Utilize and expand on existing list of providers to invite participants to the conference. Target participants include Georgia healthcare providers, public health officials, school nurses, hospitals, and others interested and active in impacting childhood, adolescent, and adult immunization rates in Georgia.
- iv. Contractor shall develop the meeting agenda in collaboration with GIP staff.
- v. Contractor is responsible for recruiting scheduling all speakers and paying for their time, travel, and incidental stipends. Secure a meeting facilitator that will ensure that the conference remains on a time schedule.
- vi. Contractor shall coordinate the process for nomination, selection, and recognition of approximately six to seven individuals, groups, or both who have performed exceptional immunization related activities with the **Walt Orenstein Award**. Contractor is responsible for the purchase of the recognition plaques. Recognition will consist of plaques with the name of the recipient and a brief description of the activity that the recipient is being recognized for. Contractor will invite Dr. Walt Orenstein to attend the annual immunization conference.
- vii. Contractor shall coordinate the process for nomination, selection, and recognition of one state immunization program employee who has performed exemplary customer service for the **Clay Coleman award**. Recognition will consist of a plaque with the name of the recipient and a brief description of the activity that the recipient is being recognized for. Contractor will invite Clay Coleman to attend the annual immunization conference.
- viii. Contractor shall develop conference evaluation tool to be completed by attendees that evaluates speakers, the facility, and the event. The results will be analyzed and discussed with GIP staff.
- ix. Contractor shall develop conference website and the management of content related to the conference.

- x. Contractor shall provide a conference tote bag and a notebook containing the conference agenda, speaker presentations and additional handouts to all conference attendees.
- xi. Contractor shall apply for Continuing Medical Education (CME), Certification for Nurse Educators contact hours (CNE), and Continuing Education (CE) credits for physicians, registered nurses (RNs), pharmacists and pharmacy technicians and issue certificates of completion and attendance to all other attendees including medical assistants, clinical staff, medical/nursing/pharmacy students and others involved in immunization services.
- xii. Contractor shall collect registration payments for conference from attendees. All registration payments collected by the Contractor will be used to pay for all expenses related to the statewide conference, including but not limited to payment for the conference facility and catering awards.
- xiii. Contractor shall develop and execute an integrated marketing program to public and private health care providers as well as to vaccine advocates and coalitions to drive awareness of the conference and drive attendance via social media and other media forums.

C. Educational Brochure and Flyer

- i. Contractor shall develop an educational brochure in English, and in Spanish if requested by GIP, on a current immunization issue. Potential topic suggestions are adolescent immunization, newly recommended vaccines, vaccine safety, or some other relevant topic. GIP will approve the topics.
- ii. Contractor shall work with the printing vendor to develop and print 15,000 to 25,000 copies of a quad-fold, four-color brochure and 10,000 copies of a single-color page flyer. Prior to printing, submit the brochure design to GIP for final approval and edits if necessary.
- iii. Contractor shall ship the brochure via first class mail to all Georgia public healthcare facilities and GIP field staff. GIP will provide distribution list to Contractor. Any brochures not shipped shall be delivered to the GIP office for use at a later date. All copies of the single page flyer will be delivered to the GIP at 2 Peachtree Street, NW, Atlanta, Georgia 30303.
- iv. Contractor shall provide an electronic, web-version copy of the brochure and any other collateral materials and templates developed during this contract to the GIP.
- v. Contractor shall conduct a survey of the brochure recipients to determine effectiveness and usefulness. Survey results shall be forwarded to GIP staff for review.

D. Immunization Newsletter and Calendar

- i. Contractor shall develop a process that will ensure healthcare providers receive printed copies of the immunization newsletters via mail and electronically.
- ii. On a bi-annual basis, the Contractor shall create and oversee the printing, and shipping via first class postage, two volumes of an immunization newsletter with approximately 1,000-1,500 hardcopies to Georgia healthcare providers, both public and private, and other immunization coalition partners and advocates. The newsletter must be approved by GIP prior to printing. Each newsletter will be approximately six to eight pages. The newsletter will be posted on the GIP immunization website.

- iii. Contractor shall create and work with the printing contractor to print and distribute the yearly Immunization calendar. The development, printing and distributing will be the same as the bi-annual newsletters. Contractor shall distribute the calendar at the statewide immunization conference to all attendees. Any calendars not distributed will shall be delivered to the GIP office.
- iv. Contractor shall develop and maintain a current mailing list of public and private providers, partners, and advocates. This mailing list must include attendees at the annual statewide Immunize Georgia Conference.
- v. Contractor shall develop and implement an evaluation tool to determine the usage of the newsletter and calendar via an electronic survey following the last volume of the newsletter and calendar. Contractor shall analyze and review survey results with the GIP staff.
- vi. Contractor shall develop and maintain a current email listserv of public and private sector Georgia immunization service providers and stakeholders. The compiled mail and email lists and al similar lists are the property of the GIP and are not to be used with any other program or promotions or for any other purpose without GIP's prior written consent.

E. Immunization Program Promotion

- i. Contractor shall develop and distribute media toolkits for each of the four Centers for Disease Control and Prevention (CDC) annual immunization observances and one state immunization campaign, listed below. The Contractor will work with the GIP to determine special events and happenings to highlight during each immunization observance.
 - 1. February Preteen and Teen Immunization Campaign (State)
 - 2. April National Infant Awareness Month
 - 3. May National Hepatitis Awareness Month
 - 4. September National Immunization Awareness Month
 - 5. December National Influenza Vaccination Week
- ii. Contractor shall distribute four immunization media toolkits to the 18 public health district immunization coordinators (ICs), public information officers (PIOs) via DPH Office of Communications 30 days prior to each immunization campaign observance.
- iii. The Contractor will generate visibility to drive consumer traffic to providers using a mix of public relations tools and activities Each media toolkit shall include:
 - 1. Promoting compliance with Advisory Committee on Immunization Practices (ACIP) recommendations through educational efforts
 - 2. Promoting the use of Georgia's various immunization programs through mass emails and educational efforts
 - 3. Communication templates that can be localized to local immunization programs serving as an expert and positive voice for immunization activities.

- 4. Immunization media for local print PSA ad placement
- 5. Ongoing media relations with pitching to local radio, television, social media, print and online media outlets in order to drive interest and stories about seasonal and benchmark activities in the state.
- 6. Development, distribution and tracking of live read PSAs promoting immunization.
- 7. Creation of four editorials for each observance and pitch to statewide media and promote specific vaccines as identified and/or highlight any outbreaks.
- 8. Development of press releases to tie into each annual immunization observance.
- 9. Development of fact sheets to be used locally in communication to partners, media interviews and internal audiences.

4.1.3 **GIP** Responsibilities

- A. Identify immunization topics for publications.
- B. Provide a Brand Guide for the publications.
- C. Provide approval/edits of all publications.
- D. Provide feedback on activities and publications.
- E. Work with Contractor on conference agenda, speakers and materials to be distributed in the conference notebooks.
- F. Pay all invoices submitted by the Contractor after review of the deliverables for satisfactory completion of the.
- G. Pay the costs of printing materials upon receipt of the invoice for the printing (for actual costs expended by Contractor to DPH's printing vendor).
- H. Reimburse actual costs expended for shipment by first class mail of all the printed materials.

4.1.4 Deliverables

Payment of invoices is contingent on the timely remittance of the deliverables and the submission of programmatic/statistical reports and invoices. Reports must be submitted in a format approved by the Business Owner. Upon request by the Department, Contractor shall submit to the Department supporting documentation of services provided, which the Department considers to be acceptable in form and substance. Failure to submit reports, deliverables and supporting documentation as required by the Department may delay or negate payment of invoice.

Contractor shall deliver the following reports or items to the Department:

- A. Contractor will deliver a programmatic/performance statistical report to GIP by the 15th of each month for the previous month's immunization related activities. Each report will contain the following information:
 - i. Contacts made during the month to coordinate immunization related activities.
 - ii. Conference plans to include where in the process the Contractor is in acquiring venue locations, dates, contract negotiations, times, topics, speakers, continuing education applications, conference brochure, and other marketing efforts.
 - iii. Status of the development, printing and distribution of educational brochures
 - iv. Status of the creation, printing, and distribution of two volumes of the Immunize Georgia newsletter.
 - v. Status of the creation, printing, and distribution of the Immunize Georgia Calendar
 - vi. Status of what and how immunization initiatives are being promoted.
- B. Contractor will provide a monthly evaluation report of the following:
 - i. Effectiveness and usefulness of educational brochures to healthcare facilities on a current immunization issue.
 - ii. Usage of Immunization Newsletters, immunization calendar and media toolkits by providers, partners, and immunization advocates.
 - iii. Statewide Immunization Coalition Conference (monthly report following the conference).
- C. Contractor will invoice GIP separately for printing cost.

4.2. Supplier General Information

Each supplier must complete all of the requested information in the electronic purchasing system entitled **Supplier's General Information Worksheet** for inclusion with their bid response.

DO NOT INCLUDE ANY COST/PRICING INFORMATION IN YOUR RESPONSE TO THIS WORKSHEET.

4.3. Mandatory Requirements

As specified with each requirement listed in the <u>Mandatory Response Worksheet</u>, the supplier must indicate whether its proposal meets the individual requirements by marking either a "YES" or "NO" in the response block provided. A Pass/Fail evaluation will be utilized for all mandatory requirements. Ordinarily, to be considered responsive, responsible, and eligible for award, all questions identified as mandatory must be marked "YES" to pass. There may be rare instances in which a response of "NO" is the correct and logical response in order to meet the mandatory requirement (e.g. responding "NO" that the supplier does not possess any conflicts of interest). Otherwise, any mandatory questions marked "NO" will fail the technical requirements and will result in disqualification of the proposal.

DO NOT INCLUDE ANY COST/PRICING INFORMATION IN YOUR RESPONSE TO THIS WORKSHEET.

4.4. Mandatory Scored Response

As specified with each requirement listed in the <u>Mandatory Scored Response Worksheet</u>, the supplier must indicate whether it will meet the individual requirement (if any) and provide a supporting narrative in the space provided. To be considered responsive, responsible, and eligible for award, any and all requirements identified in the Mandatory Scored Response Worksheet must be met. There may be rare instances in which an item within the Mandatory Scored Response Worksheet does not create an individual requirement which must be met, but instead, merely requires a response. All requirements labeled "Mandatory Scored" must be met by the supplier. Failure to meet any mandatory scored requirements may result in disqualification of the proposals. The narrative description, along with any required supporting materials, will be evaluated and awarded points in accordance with Section 6 "Proposal Evaluation, Negotiations and Award" of this eRFP.

DO NOT INCLUDE ANY COST INFORMATION IN YOUR RESPONSE TO THIS WORKSHEET.

4.5. Additional Information

As noted in Section 2.2.2 "eRFP Review", please access and review all of the attachments provided by the State Entity within the Event. If supplemental materials are requested by the State Entity to be submitted by the supplier as part of the technical proposal, the supplier should upload these additional materials as noted in Section 2.2.4 "Uploading Forms".

5. Cost Proposal

5.1. Cost Proposal

Each supplier is required to submit a cost proposal as part of its response. The cost proposal will be evaluated and scored in accordance with Section 6 "Proposal Evaluation, Negotiations and Award" of this eRFP. By submitting a response, the supplier agrees that it has read, understood, and will abide by the following instructions/rules:

- 1. The submitted cost proposal must include all costs of performing pursuant to the resulting contract; and
- 2. Cost proposals containing a minimum order/ship quantity or dollar value, unless otherwise called for in the eRFP, will be treated as non-responsive and may not be considered for award; and
- 3. In the event there is discrepancy between the supplier's unit price and extended price, the unit price shall govern.
- 4. In the event there is a discrepancy between (1) the supplier's pricing as quoted on the eRFP provided cost worksheet and (2) the supplier's pricing as quoted by the supplier in one or more additional documents, the former shall govern; and
- 5. The prices quoted and listed in the cost proposal shall be firm throughout the term of the resulting contract, unless otherwise noted in the eRFP or contract.

5.2. Cost Structure and Additional Instructions

The State Entity's intent is to structure the cost format in order to facilitate comparison among all suppliers and foster competition to obtain the best market pricing. Consequently, the State Entity requires that each supplier's cost be in the format outlined below. Additional alternative cost structures will not be considered. Each supplier is cautioned that failure to comply with the instructions listed below, submission of an incomplete offer, or submission of an offer in a different format than the one requested may result in the rejection of the supplier's proposal.

Enter all information directly into the cost sheet(s). Enter numbers on each cost sheet in "number" (two-place decimal), not "currency" or other format unless otherwise stated. That is, omit dollar signs, commas, and any other non-essential symbols. (e.g., \$7.90 should be entered as 7.90)

Prices must be in US Dollars. Enter "n/a" to indicate not available or "0" if there is no charge. Cells left blank will be interpreted as "no offer".

Download the cost worksheet, complete the worksheet, and then upload the worksheet by following the instructions in the third bullet of Section 2.2.4 "Uploading Forms" of this eRFP.

6. Proposal Evaluation, Negotiations and Award

All timely proposals will be evaluated in accordance with the following steps. The objective of the evaluation process is to identify the proposal which represents the best value to the State Entity based on a combination of technical and cost factors. Based on the results of the initial evaluation, the State Entity may or may not elect to negotiate technical and/or cost factors as further described in the eRFP. In the event negotiations of the technical and/or cost factors occur, the revised proposals will be reevaluated in accordance with the provisions of Section 6.4 "Scoring Criteria" of this eRFP. Once the evaluation process has been completed (and any negotiations the State Entity desires to conduct have occurred), the apparent successful supplier(s) will be required to enter into discussions with the State Entity to resolve any exceptions to the State Entity's contract. The State Entity will announce the results of the eRFP as described further in Section 6.9 "Public Award Announcement" of this eRFP.

6.1. Administrative/Preliminary Review

First, the proposals will be reviewed by the Issuing Officer to determine the proposal's compliance with the following requirements:

- 1. Proposal was submitted by deadline in accordance with Section 2
- 2. Proposal is complete and contains all required documents
- 3. Technical Proposal does not include any pricing from the Cost Proposal

6.2. Evaluating Proposal Factors (Section 4)

If the supplier's proposal passes the Administrative/Preliminary Review, the supplier's responses to Section 4 "eRFP Proposal Factors" will be submitted to the Evaluation Team for evaluation.

6.2.1. Review of Mandatory and Mandatory Scored Questions

The Evaluation Team will review each proposal in detail to determine its compliance with mandatory eRFP requirements. Responses to both "Mandatory" and "Mandatory Scored" Questions will be evaluated on a pass/fail basis. If a proposal fails to meet a mandatory and/or mandatory scored eRFP requirement, the State Entity will determine if the deviation is material. A material deviation will be cause for rejection of the proposal. An immaterial deviation will be processed as if no deviation had occurred. All proposals which meet the requirements of the "Mandatory" and "Mandatory Scored" Questions are considered "Responsive Proposals" at this point in time and will be scored in accordance with the point allocation in Section 6.4 "Scoring Criteria" of this eRFP.

The supplier will receive a total technical score at the conclusion of the evaluation of the eRFP Proposal Factors.

6.3. Evaluating Cost Proposal and Total Combined Score

The cost proposals will be reviewed and scored in accordance with Section 6.4 "Scoring Criteria." To expedite the evaluation process, the State Entity reserves the right to analyze the cost proposals independently, but at the same time the Evaluation Team is analyzing the technical proposals, provided neither the cost proposals nor the cost analysis is disclosed to the Evaluation Team until the Evaluation Team completes its initial evaluation and scoring of the eRFP Proposal Factors.

6.3.1. Cost Scoring

The State Entity may utilize lowest cost, lowest total cost, and total cost of ownership (TCO) or greatest savings to determine the most competitive cost proposal. The cost proposal may be scored on an overall basis or at the category/subcategory/line level (as applicable) relative to other proposals. The supplier deemed to have the most competitive cost proposal overall, as determined by the State Entity, will receive the maximum weighted score for the cost criteria. In the alternative, in the event the cost proposal is scored at the category, subcategory or line level, the State Entity may assign the maximum score per category/subcategory/line for the most competitive proposal at that level. Other proposals will receive a percentage of the weighted score based on the percentage differential between the most competitive cost proposal and the specific proposal in question.

6.3.2. Georgia Enterprises for Products and Services (GEPS)

In the event the issuing officer has received a response from GEPS, the issuing officer must factor in a price preference of 8% for purposes of cost evaluation. The price preference of 8% has been approved by DOAS in accordance with the State Use Law set forth at O.C.G.A. 50-5-135 et seq., which is intended to create opportunities for disabled persons employed by community-based rehabilitation programs and training centers that are certified by the State Use Council. To implement the price preference, the issuing officer must lower GEPS' price by 8% when comparing GEPS' price with any other supplier's response. However, in the event GEPS wins the contract award, GEPS must be paid at its actual bid price.

6.3.3. Total Score

The supplier's cost score will be combined with the supplier's technical score to determine the supplier's overall score (or "total combined score").

6.4. Scoring Criteria

The evaluation is comprised of the following:

Category	Criteria	Points
Cost	1. Cost of proposed products	300 points
	and/or services	
Technical/Proposal Factors	2. "Mandatory" Requirements	Pass/Fail
Technical/Proposal Factors	3. "Mandatory Scored"	700 points
Total	N/A	1000 points

6.5. Georgia Based Business/Reciprocal Preference Law O.C.G.A. §50-5-60(b)

For the purposes of evaluation only, suppliers resident in the State of Georgia will be granted the same preference over suppliers resident in another state in the same manner, on the same basis, and to the same extent that preference is granted in awarding bids for the same goods or services by such other state to suppliers resident therein over suppliers resident in the State of Georgia. NOTE: For the purposes of this law, the definition of a resident supplier is a supplier who is domiciled in the State of Georgia.

6.6. Negotiations of Proposals and/or Cost Factors

DOAS possesses discretionary authority to conduct one or more rounds of negotiations of technical proposal and/or cost factors as permitted by Georgia law and DOAS' established procurement policy. This section of the eRFP describes DOAS' process for utilizing its discretionary negotiation authority as defined by O.C.G.A. Section 50-5-67(a)(6). No state entity is permitted to conduct negotiations of proposal and/or cost factors without DOAS' supervision unless DOAS has expressly authorized the state entity to conduct negotiations on its own.

Although this section addresses DOAS' right to negotiate in accordance with O.C.G.A. §50-5-67(a)(6), DOAS/State Entity reserves the right to conduct any other negotiations authorized by law.

The objective of negotiations is to obtain the supplier's best terms. <u>PLEASE NOTE:</u> <u>NEGOTIATIONS ARE DISCRETIONARY; THEREFORE, THE STATE ENTITY URGES THE</u> <u>SUPPLIER (1) TO SUBMIT ITS BEST RESPONSE AND (2) NOT TO ASSUME THE SUPPLIER</u> <u>WILL BE GRANTED AN OPPORTUNITY TO NEGOTIATE.</u>

6.6.1. Overview of Negotiations

After the Evaluation Team has scored the suppliers' proposals, the State Entity may elect to enter into one or more rounds of negotiations with all responsive and responsible suppliers or only those suppliers identified by the Evaluation Team as being in the competitive range. The competitive range will not be selected arbitrarily, and those suppliers included in the competitive range must have highly scored proposals.

After each round of negotiations (if any), the supplier will submit revisions to its proposal factors and/or cost proposal, which revisions will be scored by the Evaluation Team in accordance with the same criteria used to evaluate the initial responses from the suppliers. Suppliers may be removed from further participation in the negotiation process in the event the Evaluation Team determines the supplier cannot be considered responsive and responsible or based on the competitive range as defined in Section 6.6.3 "Competitive Range."

The State Entity reserves the right to proceed to award without further discussions after receipt of the initial proposals, in which case, negotiations and Proposal Revisions will not be required.

6.6.2. Negotiation Instructions

Listed below are the key action items related to negotiations. The State's Negotiation Committee may consist of the State's Evaluation Committee or may be comprised of different people. However, evaluation of proposals or revised proposals shall be completed only by the State's Evaluation Committee.

- Negotiation Invitation: Those suppliers identified by the Evaluation Committee to negotiate will be notified and invited to attend negotiations. Suppliers will be notified in writing: (i) the general purpose and scope of the negotiations; (ii) the anticipated schedule for the negotiations; and (iii) the procedures to be followed for negotiations.
- **2. Confirmation of Attendance**: Suppliers who have been invited to participate in negotiations must confirm attendance.
- **3. Negotiations Round(s)**: One or more rounds of negotiations may be conducted with those suppliers identified by the State's Evaluation Team.

6.6.3. Competitive Range

If the State Entity elects to negotiate pursuant to Section 6.6, the State Entity may either (1) elect to negotiate with all responsive and responsible suppliers, (2) limit negotiations to those suppliers identified within the competitive range, or (3) limit negotiations to the number of suppliers with whom the State Entity may reasonably negotiate as defined below. In the event the State Entity elects to limit negotiations to those suppliers identified within the competitive range, the State Entity will identify the competitive range by (1)

ranking suppliers' proposals from highest to lowest based on each supplier's Total Combined Score and (2) then looking for breaks in the scores such that natural groupings of similar scores may be identified. In the event the State Entity determines the number of responsive and responsible suppliers is so great that the State Entity cannot reasonably conduct negotiations (which determination shall be solely at the State Entity's discretion and shall be conclusive), the State Entity may elect to limit negotiations to the top three (3) ranked suppliers as determined by the Total Combined Score.

6.6.4. Negotiation Round Completion

As part of each round of negotiation, the State Entity may or may not engage in verbal discussions with the suppliers. However, whether or not the State Entity engages in verbal discussions, any revisions the supplier elects to make to its response must be submitted in writing via email by the end date and time identified by the Issuing Officer. All revisions received by the due date and time will be evaluated and re-scored by the Evaluation Team in accordance with the same criteria used to evaluate the initial responses from the suppliers. Revisions which are not received prior to the due date and time cannot be considered; however, any supplier failing to submit timely revisions will not be disqualified from consideration for award based on its final proposal as accepted by the State Entity.

6.7. Selection and Award

The primary intent of this eRFP is to identify a single source (responsible and responsive supplier receiving the highest Total Combined Score) to provide all of the needed goods and/or services; however, the State Entity reserves the right to make an additional contract award to the next best ranked supplier as a secondary (back-up) source of supply.

6.8. Site Visits and Oral Presentations

The State Entity reserves the right to conduct site visits or to invite suppliers to present their proposal factors/technical solutions to the Evaluation Team. Cost proposals and related cost information must not be discussed during the oral presentation of the supplier's technical solution. Nothing in this section shall prohibit the Negotiation Team from discussing both proposal factors and cost information during the negotiation process defined by Section 6.6 "Negotiations of Proposals and/or Cost Factors".

6.9. Public Award Announcement

The preliminary results of the evaluation will be announced through the public posting of a Notice of Intent to Award (in the event the value of the contract(s) is estimated to be \$100,000 or more in the first year) to the Georgia Procurement Registry. The Notice of Intent to Award ("NOIA") is not notice of an actual contract award; instead, the NOIA is notice of the State Entity's expected contract award(s) pending resolution of the protest process. The NOIA (if any) will identify the apparent successful supplier(s), unsuccessful supplier(s), and the reasons why any unsuccessful suppliers were not selected for contract award. NO SUPPLIER SHOULD ASSUME PERSONAL NOTICE OF THE NOTICE OF INTENT TO AWARD ("NOIA") WILL BE PROVIDED BY THE STATE ENTITY. INSTEAD, ALL SUPPLIERS SHOULD FREQUENTLY CHECK THE GEORGIA PROCUREMENT REGISTRY FOR NOTICE OF THE NOIA.

The Notice of Award ("NOA") is the State Entity's public notice of actual contract award(s). The NOA will be publicly posted to the Georgia Procurement Registry.

7. Contract Terms and Conditions

The contract that the State Entity expects to award as a result of this eRFP will be based upon the eRFP, the successful supplier's final response as accepted by the State Entity and the contract terms and conditions, which terms and conditions can be downloaded from the Sourcing Event. The "successful supplier's final response as accepted by the State Entity" shall mean: the final cost and technical proposals submitted by the awarded supplier and any subsequent revisions to the awarded supplier's cost and technical proposals and the contract terms and conditions due to negotiations, written clarifications or changes made in accordance with the provisions of the eRFP, and any other terms deemed necessary by the State Entity, except that no objection or amendment by the supplier to the eRFP requirements or the contract terms and conditions shall be incorporated by reference into the contract unless the State Entity has explicitly accepted the supplier's objection or amendment in writing.

Please review the State Entity's contract terms and conditions prior to submitting a response to this eRFP. Suppliers should plan on the contract terms and conditions contained in this eRFP being included in any award as a result of this eRFP. Therefore, all costs associated with complying with these requirements should be included in any pricing quoted by the suppliers. The contract terms and conditions may be supplemented or revised before contract execution and are provided to enable suppliers to better evaluate the costs associated with the eRFP and the potential resulting contract.

Exception to Contract

By submitting a proposal, each supplier acknowledges its acceptance of the eRFP specifications and the contract terms and conditions without change except as otherwise expressly stated in the submitted proposal. If a supplier takes exception to a contract provision, the supplier must state the reason for the exception and state the specific contract language it proposes to include in place of the provision. Any exceptions to the contract must be redlined with comments explaining the rationale for the proposed revision, uploaded, and submitted as an attachment to the supplier's response. Proposed exceptions must not conflict with or attempt to preempt mandatory requirements specified in the eRFP. Proposed exceptions should be in compliance with Georgia law. For further information regarding contracting with entities subject to DOAS purview, please see SPD-SP060 "Contracting with State Entities" provided as an attachment to this solicitation and located at http://doas.ga.gov/state-purchasing/seven-stages-of-procurement/stage-3-solicitation-preparation#.

In the event the supplier is selected for potential award, the supplier will be required to enter into discussions with the State Entity to resolve any contractual differences before an award is made. These discussions are to be finalized and all exceptions resolved within the period of time identified in the schedule of events. Failure to resolve any contractual issues will lead to rejection of the supplier. The State Entity reserves the right to proceed to discussions with the next best ranked supplier.

The State Entity reserves the right to modify the contract to be consistent with the apparent successful offer, and to negotiate other modifications with the apparent successful supplier. Exceptions that materially change the terms or the requirements of the eRFP may be deemed non-responsive by the State Entity, in its sole discretion, and rejected. Contract exceptions which grant the supplier an impermissible competitive advantage, as determined by the State Entity, in its sole discretion, will be rejected. If there is any question whether a particular contract exception would be permissible, the supplier is strongly encouraged to inquire via written question submitted to the Issuing Officer prior to the deadline for submitting written questions as defined by the Schedule of Events.

8. List of eRFP Attachments

The following documents make up this eRFP. Please see Section 2.2.2 "eRFP Review" for instructions about how to access the following documents. Any difficulty locating or accessing the following documents should be immediately reported to the Issuing Officer.

- A. State Entity eRFP (this document)
- B. Special Term Definitions from Section 1.6 "Definition of Terms" of this eRFP
- C. Mandatory Questions
- D. Mandatory Scored Question/Answers Worksheet from Section 4.4 of this eRFP
- E. Cost Worksheet from Section 5 "Cost Proposal" of this eRFP
- F. State Contract Shell from Section 7 "Contract Terms and Conditions" of this eRFP
- G. Attachment 1 Vendor Reference Form
- H. Attachment 2 Vendor Lobbyist Disclosure Form
- I. Attachment 3 Claims/Liens/Litigation/Financial History Questionnaire
- J. Attachment 4 Contractor Work Authorization Affidavit (eVerify)
- K. Attachment 5 DPH0000194 Supplier Q & A Document
- L. Attachment 6 DPH0000194 Contract Exceptions
- M. Attachment 7 SPD-SP060 "Contracting with State Entities"
- N. Attachment 8 SPD-SP044 Sample Trade Secret Affidavit
- O. Attachment 9 Tax Compliance Form
- P. Attachment 10 Funding and Partnership Attestation
- Q. Attachment 11 Certificate of Non-Collusion